

ZM Schools 1:1 Mobile Device Program for 2017-18

ZM will continue the very successful model we implemented last year with students in grades 6-12 being required to carry a personal mobile device every day. Once again students will have the option to either use a ZM issued device or bring their own device that meets ZM requirements. Students who use ZM devices will be required to either participate in our ZM Mobile Device insurance program in order to use the device at home (recommended), or check their personally assigned device in and out each day.

New for this year, ZM will be transitioning from a simple device insurance program to an **Insure to Own Mobile Device Program**. The program will work very much like our current program with the added benefit that students/families who participate for 3 or 4 years will get to keep the device at the end of the 3 or 4 year program. This option **will only be offered to students as 6th graders and as 9th graders (except this initial year 10th graders may also participate)**, so we encourage families with students in those grades to seriously consider participating. ZM will continue to offer other device options for those who choose not to participate in this program.

ZM has also implemented a few minor changes to our insurance program to make it more sustainable. See below for those changes.

Student device options for 2017-18:

Grades 7, 8, 11 and 12 will have the same 3 options as last year:

1. **Insure/lease a take home Chromebook.**
 - Cost is \$50 per year or \$25 per year for free/reduced lunches.
 - Most students will be assigned a touch screen device, but if demand is high those who sign up and pay late may be assigned a non-touch device.
2. **Bring their own device** (see byod device requirements below)
3. **Daily check out and return a ZM device** (no take home option) at no cost.

Grade 6 students will have 3 options:

1. Start Year one of our New **Insure to Own Program (see below)**
 - a. All 6th graders will be offered a new ruggedized nontouch HP chromebook device, charger, and slip case (the case may be a previously used one)
 - b. Chromebook (nontouch) 3 year insure to own plan @ \$50/year, or \$25/year for free/reduced families.
2. **Bring their own device** (see byod device requirements below)
3. **Daily check out and return a ZM device** (no take home option) at no cost.

Grade 9 and 10 students will have 3 options:

1. Start Year one of our New **Insure to Own Program (see below)**
 - a. All 9th and 10th graders will be offered a new ruggedized touch Laptop device with wacom writing stylus, charger, and slip case
 - b. Windows device 4 year **Insure to Own** plan @ \$75/year, or \$40/year for free/reduced families.

- c. SPECIAL one year only **Insure to Own** offering for 10th graders will allow those students a 3 year plan instead of the 4 year one all others students will be offered
2. **Bring their own device** (see byod device requirements below)
3. **Daily check out and return a ZM device** (no take home option) at no cost.

NEW ZM Insure to Own Program..... more details

Q. Why are we moving to this model?

A. Two reasons.... One, ZM recognizes the benefit of personal ownership of devices. We are offering students a device that they will use daily and keep for 3-4 years at school and home. We believe students will be more successful if they see this device as their own critical learning tool and they will take care of it more. Two, to stabilize costs for ZM over time. This model allows us to be adaptable and phase in any major tech changes relatively quickly, but also more accurately predict what our device costs will be year after year.

Q. Who owns the device during the program ?

A. ZM does. Our licensing model requires us to retain ownership in order to run the software our students need every day. Once the 3 or 4 year program expires ZM will relinquish device ownership and those licenses will expire so students will be able to do with them as they please.

Q. Do I get to put my own programs on it, keep it during the summer, etc... ?

A. No. In order to keep the devices operational as best we can ZM will manage these devices like any other ZM owned device. You may customize some settings, but until the 3-4 year Insure to Own program is complete, the device is ZM property and you will be expected to treat it as such.

Q. What if my device breaks at some time during the 3-4 years ?

A. Damages and breakage under this program will be treated the same as under our current mobile device Insurance program. ZM's goal is take some of the risk out of device ownership for families and we will repair any problems that inhibit usability. If necessary, ZM may choose to replace the device with another like device. We will not repair cosmetic problems, and some repairs may require you to pay a deductible. Some repairs may not be covered at all. Students who we deem as having been negligent or intentionally damaged devices may lose their device. Read more about the Insurance program below.

Q. If I leave ZM before my 3-4 year Insure to Own program is up, can I buy out the other year(s)?

A. No, the device will remain ours. Your fees cover only the insurance and reservation/responsibility for a specific device. Statute does not allow to give or sell devices we could reasonably still use here. The 3-4 year period allows us to deem those devices salvage.

Q. Can I do what I want with it afterwards? If it's declared salvage by ZM, would I want it anyway?

A. Like any device you might buy at home for yourself, it depends on how well you have taken care of it, and how you wish to use it, etc.... After the 3-4 year Insure to Own period ZM will remove software and give the device to the student to do as they choose. They may keep it, pass on to a sibling or friend to use at home or even here (ZM will not support those devices anymore, however), sell it, have ZM recycle it, etc...

Q. I'm not a 6th, 9th or 10th grader... can I get in on this ?

A. Unfortunately, no. Budget restrictions don't allow us the funds to offer this to all grades at once. Because ZM is in transition towards a model with chromebooks in grades 6-8 and windows devices in grades 9-12, this phase in approach works best. Students in those other grades will need to either BYOD or insure a chromebook or daily checkout one.

Q. If I choose not to participate in this as a 6th or 9th (or 10th grader this year only), can I change my mind and sign up next year ? Or if I decide I want to do this later on in the school year, can I ?

A. No... and maybe. To stabilize costs for ZM, the program offering these devices will only be offered to students as 6th graders and 9th graders. If ZM finds other reasonable, legal and fair ways for students who miss out on those new device insure to own options as 6th or 9th graders to participate, we could amend this, but right now there are no other plans for this. If a 6th or 9th grader doesn't sign up in August but by October he/she does want one, they are not guaranteed a new device, but they may ask if any are still available. ZM has an interest in all students in a grade level having similar devices, and we will make efforts to do this when possible.

Q. How are costs for this program determined? Are there cheaper options ?

A. Costs for devices and cases, breakage rates, repair costs, and enrollment numbers have all been factored into the rates for each device. Our goal is to develop effective reasonable cost sharing with families to provide these tools to students for anytime anywhere access to tools for learning and to minimize the risk for all. Families who qualify for free and reduced meals can participate for about half the cost. Students may also Bring their own devices or use a device here at school for free with the daily checkout program. ZM will work with any and all families to make one of these plans work for them.

Please address any other questions about our new Insure to Own Program, ZM Mobile device Insurance, devices, etc... to:

Grant Voth
ZM Schools Technology Coordinator
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ZM Mobile Take Home Device Lease/Insurance Agreement 2017-18

Fees:

Grade 6 – Insure to Own (requires 3 years participation), NONTouch Screen Chromebook, charger and zippered case for \$50/year, \$25 for free/reduced families

Grades 7, 8, 11, 12 - Touch Screen Chromebook (non-touch if touch models run out), charger and case \$50, \$25 for free/reduced families

Grades 9-10 – Insure to Own (requires 4 yr participation grade 9, 3 yr grade 10), touchscreen windows 2 in 1 device, stylus pen, charger, case for \$75/year, \$40 for free/reduced families

New this year...

- All touch screen and hinge repairs that require screen replacement will be charged a \$25 deductible. Students who break a touch screen device may be assigned a nontouch model.
- For nontouch screens, the first screen/hinge replacement repair is free, but thereafter a \$25 fee will be charged for any additional screen/hinge repairs over the life of the device.
- Broken screen counts will count year to year for students (grades 6-12). Students who maliciously or seriously damage 2 or more devices may be dropped from the insurance program, be required to bring their own device, or do daily checkout of a nontouch device.
- Lost or broken Stylus will not be covered. Replacements can be purchased from ZM for \$35

ZM Leased/Loaned Mobile Device Protection Understanding:

- Students MUST secure and are responsible for their assigned device at all times.
- Bring the device fully charged to school every day. Bring it to every class unless your instructor has told you otherwise.
- At all times follow all school and classroom rules for acceptable use as outlined in ZM's Acceptable Use of Technology Policy available from the office and on our school website - www.zmschools.us
- Report any damage/loss of the device/case/charger to the school office immediately. Report any other tech problems you may be experiencing to your instructor or the technology department.
- ZM Schools is the sole authority and determiner of any and all fees for repairs and/or replacements of devices, cases, and any other related accessories issued to individual students. All device damage assessment, repairs and/or replacements will be handled by the district.

- ZM may choose to not repair cosmetic or superficial damages to devices we deem as safe and functional. If you lose a key or peel the touchpad off you may have to live with it and could be assessed a fee if negligence is determined.
- If a device is broken to the extent that it needs to be replaced, ZM may choose to replace it with a like device, but cannot guarantee it will be the same model. Example – If you break your touchscreen chromebook, you may get a non-touch model as a replacement
- Chargers and cases are NOT covered by this insurance, and you will be assessed full replacement costs if they are damaged or lost. Cases cost up to \$25, and chargers \$20.
- Police reports must accompany any reports of stolen devices.
- If damage/theft occurs and/or it is determined students are otherwise negligent in their care of the device, ZM reserves the right to require students to leave the device at school each day and check it in and out as needed, or even suspend usage of the device.
- You must always transport the device in your school issued case.
- The device will be labeled with a device identification number and your name. Each device also has an internal hard coded system id number to prevent theft. Do not remove or damage any device labels. Do not apply tape, stickers, markers, etc... or otherwise personalize the device or cases except school provided bags or cases should be labeled with removable tags identifying who the device is issued to making it easy to find your own device
- Students should use the devices for school purposes only, and follow specific classroom rules for when and how the device is used. As with any school device, students are not allowed to install software or do anything to interfere with the general operation of the device. Student devices may be collected at any time and without cause for inspection and maintenance tasks.
- Students may be required to connect to the internet on the device outside of school. Students who do not have internet access may use the school Wi-Fi before and after school during open hours. Some local businesses and the public library also offer free Wi-Fi. Students who still cannot get access to complete required work should contact the instructor of the class about providing necessary files for offline use.
- ZM schools does not provide filtered internet access outside of school. While offsite, it is the responsibility of the student and parent to ensure students are using the school provided devices in an appropriate manner. ZM still maintains the authority to restrict usage of those devices to educational purposes only, and reserves the right to verify students are complying with those rules.
- Students who do not abide by these rules and expectations may be subject to discipline as outlined in the district Acceptable Use Policy, as well as restricted device use, and possible revocation of school issued Devices